



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

## C A No. Applied for Complaint No. 144/2025

### In the matter of:

Nischal Sighania .....Complainant

### VERSUS

BSES Yamuna Power Limited .....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)

### Appearance:

1. Ms. Suraj Aggarwal, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

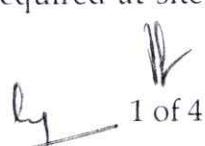
### ORDER

Date of Hearing: 29<sup>th</sup> July, 2025

Date of Order: 05<sup>th</sup> August, 2025

### Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant applied for load enhancement against CA no 100004018 vide request no. 8007183533 installed at premises no. BPCL, Petrol Pump, Road no. 56, Gazipur, Near Bus Stop, Delhi-110092. The application of the complainant for load enhancement was rejected by OP on the grounds of ELCB/MCCB is to be installed as per load requirement, digging arrangement is required at site for underground service cable laying.

  
1 of 4

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Secretary  
CGRF (BYPL)

Complaint No. 144/2025

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking twin reliefs first is load enhancement against CA no. 100004018 from 32 KW to 95 KW and second is EV charging connection.

Reply further stated that these requests of the complainant cannot be entertained until and unless there is ~~was~~ space provided by the complainant for Electric Sub-Station (ESS) as mandated under applicable laws.

OP in its reply also objected locus of the complainant stating that the connection having CA no. 100004018 stands in the name of M/s Matta Automobiles Ghazipur Central Ware and the complaint has been filed by one Nischal Singhania.

3. The counsel for the complainant in its rejoinder refuted the contentions of respondent as averred in their reply and submitted that they cannot provide space for ESS installation as per Rule 102 of Petroleum Explosives and Safety Organization (PESO) does not allow them to do so. Complainant also submitted that CGRF-BYPL in its previous order in C.G. No. 453/2024 has ordered to release the new electricity connection without asking for ESS space.

Rejoinder further stated that the complainant Nischal Singhania dealer of M/s Deepak Automobiles is authorised by BPCL for appearing before the Forum. The complainant also files copy of the said letter.

4. Both the parties were directed to conduct joint site visit along with O&M team of OP to ascertain the site for installation of feeder pillar.

5. Based upon joint visit, OP issued a letter to complainant against the application of the complainant for name change and load addition from 32 KW to 95 KW.

Complaint No. 144/2025

6. Along with the said letter OP attached sample layout for feeder pillar installation with detailed size specifications. OP also stated that feeder pillar must be installed at a safe distance from fueling areas (as it's a petrol pump), overhead lines, or any other hazardous equipment. Ensure accessibility for maintenance and operation, while keeping it clear from vehicle movement areas. Proper earthing of the feeder pillar is essential to avoid static buildup and to ensure any electrical fault is safely discharged. Keeping fire extinguishers and firefighting equipments near the installation site, in compliance with local fire safety codes/CEA safety guidelines. Under ground or surface cable routing should be safely done, avoiding contact with fuel lines or tanks.

OP further stated that "it is already informed to you that requested load addition is not feasible on existing network as per O&M team's technical feasibility check and it will be feasible after network augmentation/feeder pillar installation as per DERC timelines."

7. The complainant reverted the said letter of OP, and stated that they would follow the instructions.

8. From the narration of facts and material placed before us we find that OP has agreed to install feeder pillar and complainant has also agreed to provide the space for installation of feeder pillar and OP will commence the work of installation of feeder pillar within given time frame as stipulated in DERC Regulations 2017.

OP is directed to file compliance report within 21 days of the action taken on this order.

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*[Signature]*  
Secretary  
CGRF (BYPL)

Complaint No. 144/2025

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(P.K. SINGH)  
CHAIRMAN

4 of 4

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Secretary  
CSEB (RYPD)